

MINISTERU GHALL- AMBJENT L-IŻVILUPP  
SOSTENIBBLI U T-TIBDIL FIL-KLIMA

SEGRETARJAT PARLAMENTARI GHALL-  
BIEDJA, SAJD U DRITTIJJET TAL-ANIMALI



MALTA

MINISTRY FOR THE ENVIRONMENT, SUSTAINABLE  
DEVELOPMENT AND CLIMATE CHANGE

PARLIAMENTARY SECRETARIAT FOR  
AGRICULTURE, FISHERIES AND ANIMAL RIGHTS

*Dipartiment għar-Regolazzjoni  
Veterinarja u Saħħa tal-Pjanti*

*Veterinary and Phytosanitary  
Regulation Department*

*Uffiċċju tad-Direttur Ġenerali*

*Office of the Director General*

11<sup>th</sup> June 2019

### Online Payment of Animal Quarantine Fees

The Veterinary and Phytosanitary Regulation Department would like to inform its esteemed clients travelling with their pets to Malta (non-commercial movements) that payment for quarantine fees for pets that are withheld in quarantine can now be paid online.

This measure is aimed to increase convenience to the public and visitors to Malta by facilitating the process of effecting animal quarantine fees payments without the need to physically visit the offices of the Veterinary and Phytosanitary Regulation Department in Marsa. The online payment system will be applied as from the 17<sup>th</sup> June 2019. Prior to release of the pets from quarantine; clients will be guided by officers from the Veterinary Regulation Directorate on how to effect payment. The client will receive a personalised email with a link to a secure payment portal specifying the fees due for quarantine. Payment may be effected online by utilising any locally recognised debit/credit card.

The Department would like to inform its clients that whilst the facility to effect online payment for animal quarantine fees shall be made available to all clients, those clients who opt to pay any animal quarantine fees by cheque can still do so by visiting the Veterinary and Phytosanitary Regulation Office in Triq il-Biċċerija, Alberttown, Marsa during 7:00-15:00hrs Monday to Friday excluding public holidays. The facility to effect payment via cheque shall remain available till the end of the calendar year 2019 following which the option will be phased out completely.

Any queries related to travelling with pets and animal quarantine provisions and applicable fees may be made by contacting the Intra Trade Unit or the Border Inspection Post via email: [petstravel.mesdc@gov.mt](mailto:petstravel.mesdc@gov.mt) or by telephone on the following numbers Intra Trade Unit in Marsa on +356 22925172; Border Inspection Post at Freeport on +356 21653013 /+356 21650393. In case of any difficulties when travelling with pets, a 24 hour support/7 days a week support service is available at the Border Inspection Post on mobile number +356 99170532.

For general information concerning animal health requirements, pre-notification of arrival, and quarantine provisions when travelling to Malta with pets, clients are kindly directed to visit the Veterinary Regulation Directorate website by following the link: <https://agriculture.gov.mt/en/vrd/Pages/travelPet.aspx>